# St. Anns College for Thomen (Autonomous), Affiliated to Osmania University Accredited by NAAC with A+ Grade (3rd cycle), CPE by UGC

Mehdipatnam, Hyderabad.





## **CRITERION V** STUDENT SUPPORT AND PROGRESSION 5.1.4

**Redressal of student grievances** 



### St. Ann's College for Women

(AUTONOMOUS), AFFILIATED TO OSMANIA UNIVERSITY ACCREDITED 'A+' GRADE BY NAAC (3RD CYCLE) BY UGC, MEHDIPATNAM, HYDERABAD-500028

#### **Students' Grievance Redressal Mechanism**

- 1. A written complaint shall be submitted to any member of Anti- Ragging Committee.
- 2. Anti- Ragging Committee shall conduct through enquiry without any bias and submit the report to the Principal and Chairman within working days.
- 3. If the student is proved guilty after the enquiry, action shall be taken by the Principal and Chairman of the Committee.



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#### Mechanisms for Submission of Online/Offline Students' Grievances

Students can submit a formal complaint/ grievance by filling out the necessary information on the forms listed. Students have the option to register the Grievance anonymously if they have a legitimate cause to withhold their name

The students can lodge their grievance through online mechnaism in the link dsastannsO@gmail.com

The students may feel free to drop their grievance in (can be anonymous if required) in the grievance/suggestion box

The grievance cell will act upon those cases which have been forwarded along with the necessary documents

#### **MECHANISM**

After receiving grievance form, the committee will look into the reported problem and come up with a just and impartial solution to student concern



STUDENTS' SUGGESTION/ GRIEVANCE BOX NEAR SISTER PRINCIPAL'S CHAMBER



STUDENTS' SUGGESTION/ GRIEVANCE BOX NEAR LIBRARY